

ROLLER SHADE WARRANTY

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| WHO THIS WARRANTY PROTECTS | This warranty protects the original purchaser only. |
| WHAT THIS WARRANTY PROTECTS AGAINST | North Solar Screen (NSS) fully guarantees our products against any defects in workmanship or failures in operation while in normal, recommended uses and installation situations during the warranty period. |
| WHAT THIS WARRANTY COVERS | This warranty covers our assembled products, as well as individual components of the product, including: hardware, fabric and any defects originating from the production process. The terms of this warranty apply to the original purchaser of NSS's products and is non-transferable. |
| WHAT THIS WARRANTY DOES NOT COVER | This warranty does not cover damage caused by weather, such as wind or environmental conditions beyond what NSS's products are designed to withstand in normal use. This warranty does not cover damage or failure due to improper or unusual installations, including changes to the installation made by the homeowner. This warranty does not cover damage or failure due to improper use and operation. |
| WHO TO CONTACT | Contact NSS for assistance, questions or information on warranty claims at 866-230-4700. |
| WARRANTY COVERAGE PERIOD | Components: Ten (10) years, if installed within 3 miles of salt water, warranty limited to one (1) year. Fabric: Ten (10) years for Phifer Suntex 90/95 fabrics. |
| WHAT WE WILL DO | NSS will repair or replace and warranty parts at our discretion. Warranty replacement will not cover any labor or shipping cost. |

VINYL ROLLER SHADE WARRANTY, USE & CARE

WARRANTY DETAILS

Vinyl windows or panels are covered under warranty for five (5) years.

The life expectancy of vinyl is 5 years. The change in seasons will expand and contract vinyl. Some yellowing may occur but will be minimized with proper cleaning and maintenance.

You must properly clean and maintain your vinyl product to be covered under warranty.

Please refer to our Roller Shade Warranty for complete warranty details.