

## CORRECTING A CROOKED ROLL (SKEW)

This is a commonly needed adjustment on roller shades when installing.

Your shade may need skew correction if you see any of the following:

- Bottom bar is lower on one end than the other
- Fabric telescopes (creates an outward 'cone' at one end and an inward 'cone' on the other)

Correct by:

- First check that the brackets/cassette/fascia are level. If not, correct this before trying anything else. Roller shades must be installed level.
- Roll shade all the way down to the bare roller
  - Motorized shades will have to have their lower limit stop removed to do this
- On the side that either has the outward 'cone', or end where the bottom bar hangs lower, add a shim
  - This can be either one piece of masking or duct tape about 5" long, placed horizontally at the top of the roll and near the edge of the fabric, or a piece of shade fabric or other flexible material about the thickness of the fabric, on the back of the fabric where it won't be seen
- Roll the shade back up and then down part way to see if it corrects the problem
- If not, keep adding one layer at a time of tape or fabric until it is corrected
- If it begins to skew the other direction, remove about 1" of the tape from the last layer added off the end closest to the center of the shade.
- If it never corrects, please call us for assistance.

